

2019 Fulbright FLTA Orientation at MSU Travel Information

All Fulbright FLTAs will arrive at the Capital Region International Airport in Lansing (LAN) on Monday, August 5, 2019. The airport is approximately twenty minutes from MSU's campus. A staff member or student assistants will greet you at the airport. The staff member will have an FLTA sign and will assist you in claiming your luggage and helping you to the hotel shuttle. There will be at least one staff member scheduled to be at the airport from the morning until after the last plane arrives (usually 11:40 pm).

Once your shuttle arrives at the hotel, you will have two registrations: one with the hotel and one with the orientation.

Please read the travel tips we have on the website: <https://fltaso.cal.msu.edu/travel-tips/>

Potential Problems and Solutions

We hope that all your flights are on time, and that there are no problems. However, some potential travel problems and solutions are explained below.

Potential problem (possible): Your flight into Lansing (LAN) is severely delayed or canceled, and you are delayed in Detroit, Chicago, or another city.

Solution: Unfortunately, MSU staff is unable to assist you with getting alternate flights. Talk directly to the airline representative to reschedule another flight. In many cases the flight is simply delayed, and we can keep track of that. In cases of a missed flight or a canceled flight, the airline should be able to reschedule your flight. In addition, in most cases (but not all), the airlines can provide some food vouchers and/or hotel accommodations, but you typically must ASK for them. Don't be shy – ask what help is available. (In extreme situations, IIE can assist you.) Chicago and New York are much too far to take alternate transportation to Lansing. Detroit is closer; however, we do **NOT** recommend that you try to take a taxi or limo from Detroit, due to safety and expense.

Potential problem (very unlikely): There is no MSU greeter at the Lansing airport due to a delayed or changed flight.

Solution: The Lansing airport is small. Get a taxi right outside of the doors opposite the baggage claim area and have them take you to the Marriott Hotel at 300 M.A.C. Ave in East Lansing, MI 48823. Do NOT take a taxi when MSU greeters are there or you are responsible to pay for the trip.

Potential problem (possible): Luggage does not arrive with you in Lansing. (This happens to about 6-10 FLTAs each year.)

Solution: Let your greeter from MSU know this. He or she will help you file a claim for lost luggage with your airline. Ask the airline to send your lost luggage on to the Marriott in East Lansing. When the delayed bags arrive, they will be sent to the hotel – usually a day or two later. Make sure you pack some essentials (especially medicine) in your carry-on luggage.

Potential problem: No US currency.

Solution: Change some currency before you leave your country or at one of the bigger airports as you are traveling. New York, Chicago, Los Angeles, etc. will have locations to change money. Lansing does NOT have a location to change money.

Potential problem: You get charged for too much luggage.

Solution: Unfortunately, your flight OUT of Lansing is considered a domestic flight; therefore, you are allowed less luggage. Please check with the airlines directly about those luggage limits and the fees for exceeding them.